

2019-2020

INSIDER  
JOURNEYS  
*Imagine the stories*

# SRI LANKA

## PRIVATE JOURNEYS



Travelling – it leaves you speechless,  
then turns you into a storyteller.

Ibn Battuta





## INSIDER JOURNEYS

**For over 25 years we've been helping travellers like you create unique experiences and stories that will last a lifetime.**

Explore Sri Lanka your way with our independent travel collection. Whether you want to experience the thrill of watching elephants roaming in the wild, explore the vibrant and diverse city of Colombo, visit tea-covered hills, relax on pristine white sand beaches or do all of the above, our selection of private itineraries and City Explorer packages will give you real insight into this amazing country.

All our experiences are designed with flexibility in mind by our Asia experts. If you can't find exactly what you're looking for, we will tailor-make an itinerary to suit your specific needs.

Let us help you discover Asia as an insider.

*Imagine the stories...*

See the world. Meet new people. Find yourself.  
Have a story worth telling.

Anonymous





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# The Insider Journeys Experience

At Insider Journeys, we make it easy to holiday in Asia.



Our private travel collection will allow you to experience Asia as an insider with the flexibility to explore at your own pace. Whether it's getting up early to beat the crowds, staying longer to watch that amazing sunset or spending time chatting to a local, it's this level of flexibility that makes all the difference.

We know that to truly experience Asia, you need to wander off the tourist trail occasionally.

Our collection of private itineraries will provide you with experiences that a guidebook alone simply cannot offer.

Whether you're travelling with your partner, family, a group of friends or solo, connecting you with Asia's heart is what we do best.

Let us help you experience Asia as an insider!

## A word from our travellers...

“ Thank you for your assistance in giving us a wonderful Sri Lankan holiday filled with beautiful memories. The people were so friendly and helpful, plus the accommodation was super. To sum it up – just wonderful!

**SUE & IAN, NEW SOUTH WALES**

“ Our guide was brilliant – informative, friendly, professional, caring, well organised and flexible. This was another money-well-spent trip with Insider Journeys and our third in 20 years.

**ALAN, SOUTH AUSTRALIA**



## Ready To Book Private Itineraries

Each of our unique, Ready to Book Private Itineraries are designed by our team of passionate Asia experts. Every itinerary includes the must-see highlights and genuine experiences of Sri Lanka. From the moment your trip begins, our Private Itineraries provide a seamless travel experience.

To get a sense of the 'real' Asia, our itineraries take you off the tourist trail while ensuring you don't miss any of the must-see places. With plenty of free time and the services of knowledgeable local guides in each destination, you'll really feel like an insider!



## City Explorer Packages

Our City Explorer packages offer the perfect introduction to the captivating cities in Sri Lanka. From temples and tuk-tuks in bustling Colombo to the palm-fringed beaches and rich history of Galle, these short stays include accommodation, airport transfers and sightseeing with knowledgeable, local English-speaking guides.

There's a range of accommodation options from which to choose. Book as a stand-alone or combine with another City Explorer for the perfect Asia experience.



## Bespoke Accommodation

As well as our Ready to Book Private Itineraries and City Explorer packages, we offer an extensive range of accommodation options and experiences, so you can customise your Asia holiday.

Our hotels have been handpicked for comfort, location and to provide you with an insight into the region.

Where possible, we have selected properties with great local colour.

From the beautiful beaches of the South Coast to the vibrant and culture-rich cities of Colombo and Kandy, we have accommodation options to suit all tastes and budgets.

# Create Your Own Insider Journey

We know one size does not always fit all. So why not take creative control and create your own insider journey!



Our team of experts can help design a bespoke itinerary to suit your interests, time frame and budget.

Use any of our Ready To Book Private Itineraries or City Explorer packages as inspiration or start from scratch with your own ideas.

We have a wide range of accommodation, sightseeing and transport options from which to choose and knowledgeable English-speaking local guides who will introduce you to their cities and towns in a way that only a local can do.

Whether it is exploring tea-covered mountainsides and ancient temples, witnessing magnificent elephants and other wildlife on a safari, or unwinding on a stunning tropical beach, Insider Journeys will connect you with the heart of Asia as only an insider can!





# The Places We'll Take You

From its sheer beauty to the genuine warmth of its people, Asia has a wonderful way of getting under your skin. Let us introduce you to our favourite places in Sri Lanka.



Dambulla Cave Temple

## Cultural Triangle

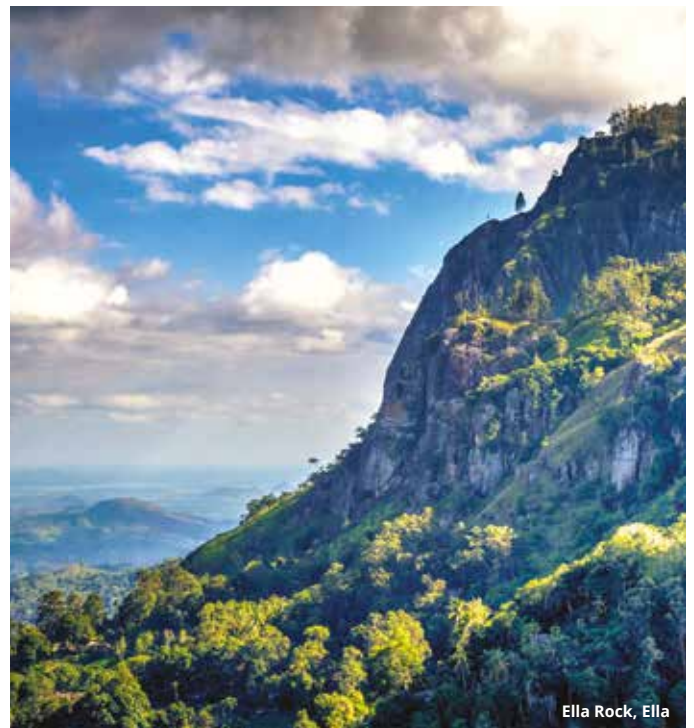
Immerse yourself in cultural beauty at the heart of Sri Lanka. The Cultural Triangle spans the countryside of inland Sri Lanka, peppered with ancient city ruins, spectacular natural wonders and spiritual landmarks.



Mirissa Beach, Mirissa

## South Coast

The beautiful beaches of Sri Lanka offer a paradise like no other with endless golden sands and coconut palms.



Ella Rock, Ella

## Hill Country

Discover emerald tea plantations and wildlife-rich national parks in the picturesque Hill Country region.

# Sri Lanka

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Sublime Sri Lanka is bursting with a rich array of attractions and welcoming people. Its breathtaking coast and endless palm-fringed beaches are a true tropical paradise. Beyond the coast discover ancient Buddhist cities, verdant tea-covered hills, colourful temples, wildlife experiences and beautiful countryside.



Dambulla Cave Temple



### Ancient Wonders

Uncover vast remains of ancient Buddhist civilisations, clifftop palaces and hill caves in Anuradhapura, Dambulla and Sigiriya – the Cultural Triangle. Explore Galle Fort, with its ramparts fronting the Laccadive Sea and its quaint cobbled lanes.



### Amazing Wildlife

Sri Lanka is home to an abundance of national parks rich with magnificent wildlife. Yala National Park is famous for having one of the highest leopard densities in the world, while Udawalawe is where you'll find the majestic Sri Lankan elephant.



### Superb Beaches

From long stretches of sandy beach to intimate coves, the Sri Lankan coast is lined with stunning golden shores. Unwind in a seaside villa or a luxurious resort with plenty of wildlife, shopping and delicious cuisine right on your doorstep.

### When To Go

While mostly tropical, Sri Lanka's climate varies between regions. The best period for a round island visit is late January to early April when rainfall is minimal, but the island can be visited year round. Lowland temperatures are pleasant all year, while it is colder in the highlands, especially at night.

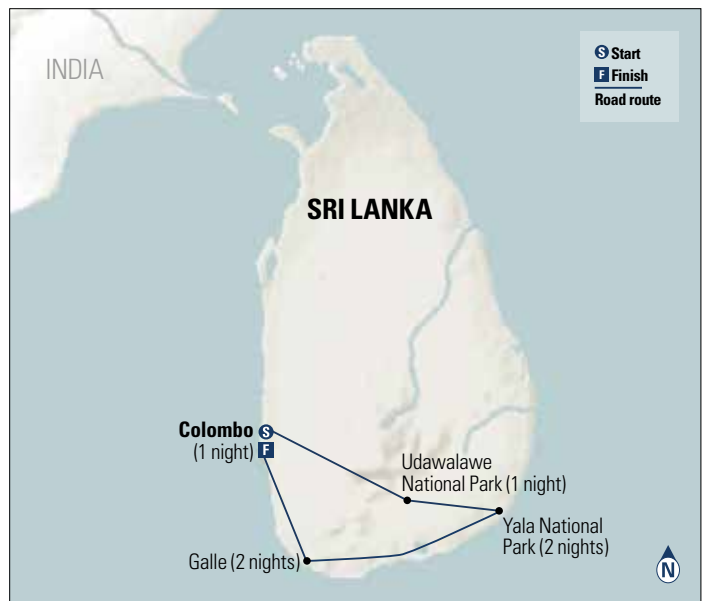
Average min/max temperature (°C)

	JAN	APR	JUL	OCT
COLOMBO	22°/31°	25°/32°	25°/30°	24°/30°
NUWARA ELIYA	9°/15°	11°/18°	13°/17°	12°/16°
SIGIRIYA	14°/29°	14°/34°	15°/30°	16°/32°



# Sri Lankan Safari

7 DAY PRIVATE ITINERARY FROM \$1,529\* PER PERSON



## HIGHLIGHTS:

- Experience a safari at two of Sri Lanka's best national parks and catch a glimpse of wildlife including leopards, elephants and monkeys.
- Wander through the cobbled streets and admire ancient landmarks in the fortress town of Galle.
- Explore the bustling streets, coastline and aromatic food markets in colourful Colombo.

### DAY 1 Colombo

On arrival in Colombo, be transferred to your accommodation before exploring the vibrant city on a half day Colombo City Tour. Stroll along the promenade of the Galle Face Green, admire historic buildings and drive past the bustling Pettah Market, Beira Lake and Independence Square. Overnight at Ramada Colombo.

### DAY 2 Colombo to Udawalawe National Park

Travel south east of Colombo to Udawalawe National Park. The 30,000 hectare park is a sanctuary to native wildlife, including more than 400 elephants. Embark on a safari in the afternoon to spot these majestic beasts, as well as crocodiles, water buffalo, golden jackals and an abundance of bird species. Overnight at Grand Udawalawe Safari Resort. (B)

### DAY 3 Udawalawe National Park to Yala National Park

Travel to Sri Lanka's most popular park, Yala National Park. Explore the forests, rocky outcrops and grasslands of this diverse park on an afternoon safari. Yala has one of the highest leopard densities in the world so your chances of spotting one are high. You may also catch a

glimpse of sloth bears, jungle cats, mongoose, deer, buffalo, crocodiles and elephants, as well as more than 130 species of birds. Stay two nights at Kithala Resort. (B)

### DAY 4 Yala National Park

After breakfast, explore the national park again on a morning safari. Spend the evening at leisure. (B)

### DAY 5 Yala National Park to Galle

Journey along the south coast to Galle. Enjoy a walking tour of this historic fortress, exploring cobbled streets and admiring the incredibly well-preserved colonial architecture. Visit the bastions, temples, the Maritime Museum, Government House, and the grand clock tower which dates back to 1707. Stay two nights at Deco on 44. (B)

### DAY 6 Galle

Spend a day at leisure exploring the restaurants, shops and galleries within the fort walls or watch one of the south coast's brilliant sunsets. (B)

### DAY 7 Galle to Colombo

On your last day, begin your 2½ hour departure transfer to Colombo airport. (B)

## INCLUDES:

- 6 nights 3 to 4 star hotel accommodation
- Transport in air-conditioned vehicles
- Entrance fees
- Private touring
- Local English-speaking guide
- Return airport transfers to accommodation
- Meals as indicated (B = breakfast)



# Spirit of Sri Lanka

7 DAY PRIVATE ITINERARY FROM \$1,369\* PER PERSON



Sigiriya



Isurumuniya Temple, Anuradhapura

## HIGHLIGHTS:

- Explore the ancient ruins of Anuradhapura, a sprawling city rich in archaeological and architectural wonders and see the world's oldest living tree.
- Climb to the top of Sigiriya and take in the spectacular panoramic views.
- Visit the Temple of the Sacred Tooth Relic in Kandy which houses the tooth of the Buddha.



### DAY 1 Colombo to Negombo

On arrival in Colombo, be transferred to your beachside hotel in nearby Negombo. Overnight at Camelot Beach Hotel.

### DAY 2 Negombo to Sigiriya

Journey to the 4th century BC capital, Anuradhapura. Enjoy an afternoon wandering through the ancient city ruins, taking in ancient pools, crumbling temples and giant dagobos, second in size to the pyramids of Egypt. Visit the 2,300-year-old sacred Bo tree, Sri Maha Bodhi, the oldest documented living tree in the world and one of the earliest symbols of Buddhism. Stay two nights at Hotel Sigiriya. **(B)**

### DAY 3 Sigiriya

Travel to the base of Sigiriya rock, the 5th century AD rock fortress of King Kasyapa. As you climb the stairs to the top, marvel at the ancient art, stone sculptures and frescoes. Wander through the ruins and take in the spectacular views of the surrounding countryside from the summit of the rock. If you choose not to climb, explore the beautiful gardens and ruins around the base of the rock. It's not hard to see why this spot is Sri Lanka's most popular attraction. **(B)**

### DAY 4 Sigiriya to Kandy

En route to Kandy, stop at the Dambulla Cave Temple. The hilltop temple complex consists of five caves that have been converted to shrines. The temples offer spectacular views from the top and are filled with an array of Buddha statues and paintings. Visit a spice garden and learn more about the island's famous produce. Stay two nights at Hotel Suisse. **(B)**

### DAY 5 Kandy

Discover Kandy's highlights on a half day city tour. Visit the upper lake, gem museum and Peradeniya Botanical Gardens. Afterwards, visit the Dalada Maligawa – Kandy's revered Temple of the Sacred Tooth Relic. **(B)**

### DAY 6 Kandy to Colombo

Venture from Kandy to Colombo, the country's capital. In the afternoon, experience the hustle and bustle of the commercial area of Fort and drive past the noisy bazaar area of Pettah or Pitakotuwa. Visit the Wolvendaal Dutch Church, built in 1749, and drive through Cinnamon Gardens. Overnight at OZO Colombo. **(B)**

### DAY 7 Colombo

After breakfast, be transferred to the airport. **(B)**

## INCLUDES:

- 6 nights 3 to 4 star accommodation
- Transport in air-conditioned vehicles
- Entrance fees
- Private touring
- Local English-speaking guide
- Return airport transfers to accommodation
- Meals as indicated (B = breakfast)



St Paul's Church, Kandy

# Cultural Cities Adventure

8 DAY PRIVATE ITINERARY FROM \$1,785\* PER PERSON



## HIGHLIGHTS:

- Visit one of the most important Buddhist artefacts in the world at the golden-roofed Temple of the Sacred Tooth Relic, home to Buddha's tooth since the 16th century.
- Explore the cobbled streets of Port Galle and admire the perfectly preserved colonial architecture.
- Wander through the manic Pettah Market in Colombo and enjoy the exotic fragrances.

### DAY 1 Colombo

On arrival in Colombo, be transferred to your hotel. Stay the next two nights at OZO Colombo.

### DAY 2 Colombo

Discover the fascinating sites of Colombo as you take a half day tour through the commercial area of Fort, the noisy bazaar of Pettah or Pitakotuwa and the Wolvendaal Dutch Church. Drive through Cinnamon Gardens, Colombo's upmarket residential area. (B)

### DAY 3 Colombo to Kandy

En route to Kandy, visit a spice garden and learn about the incredible range of spices grown in Sri Lanka's rich tropical hills. In the afternoon, visit the Dalada Maligawa – the famous Temple of the Sacred Tooth Relic, one of Buddhism's holiest sites. Be entertained by drummers, dancers and fire walkers at a local cultural show. Stay three nights at Hotel Suisse. (B)

### DAY 4 Kandy

Discover the inland cultural hub of Kandy on a full day city tour. Visit Kandy Lake, a beautiful man-made lake in the heart of the city, explore

a gem museum and visit a busy market. In the afternoon, take a relaxing stroll through the Peradeniya Botanical Gardens. The stunning 60-hectare gardens have a vast collection of orchids, palms and local wildlife. (B)

### DAY 5 Kandy

Venture to a picturesque hillside tea plantation and factory to see how the aromatic Ceylon tea is grown. Visit the Ceylon Tea Museum in Hantane and learn about the 130-year history of the robust tea industry in Sri Lanka. (B)

### DAY 6 Kandy to Galle

Travel to the ancient fort town of Galle. Take a guided half day walking tour through the 17th century fortress and enjoy its charming cobbled streets and heritage buildings. Stay two nights at The Fort Printers. (B)

### DAY 7 Galle

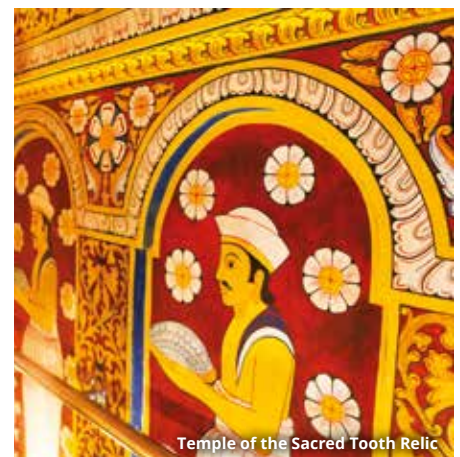
Travel a short distance along the scenic coastline to the beach resort town of Unawatuna. Attend a cooking class and learn about the flavours of Sri Lankan cuisine. Enjoy your home-cooked meal for lunch. (BL)

### DAY 8 Galle to Colombo

After breakfast, begin your 2½ hour departure transfer to Colombo airport. (B)

## INCLUDES:

- 7 nights 3 to 4 star hotel accommodation
- Transport in air-conditioned vehicles
- Entrance fees
- Private touring
- Local English-speaking guide
- Return airport transfers to accommodation
- Meals as indicated (B = breakfast, L = lunch)



# Sri Lankan Style

8 DAY PRIVATE ITINERARY FROM \$2,685\* PER PERSON



Galle



Kandy

## HIGHLIGHTS:

- Climb dramatic Sigiriya and wander through the ancient fortress that lies at the top, taking in the spectacular panoramic views.
- Marvel at the ancient seaside fortress in Galle and catch a glimpse of traditional fisherman at work on stilts.
- Witness majestic Sri Lankan elephants roaming in the wild at Minneriya National Park.



### DAY 1 Colombo to Negombo

On arrival in Colombo, be transferred to your beachside hotel in nearby Negombo. Overnight at Jetwing Beach. (B)

### DAY 2 Negombo to Sigiriya

Venture into the Cultural Triangle, stopping en route at the Dambulla Cave Temple, a gallery of Buddhist art set in a series of hilltop caves. Settle into your beautiful resort-style accommodation nestled around a series of lakes. Stay two nights at Water Garden Resort. (B)

### DAY 3 Sigiriya Rock & Minneriya National Park

Drive to nearby Sigiriya, Sri Lanka's most iconic attraction. This dramatic rock fortress shelters some fine religious and royal artworks and architecture. Those fit enough to climb the 2,000 plus stairs to the top will enjoy sweeping views. Wander through the ancient ruins of the city that was. Go on a jeep safari through Minneriya National Park where you may catch a glimpse of Asian elephants. (B)

### DAY 4 Sigiriya to Kandy

Journey up to the highlands and learn about Sri Lanka's thriving horticultural industry at a spice and fruit farm. In the afternoon, explore Kandy's botanical gardens and visit one of the most

important Buddhist artefacts at the Temple of the Sacred Tooth Relic. Overnight at Stone House. (B)

### DAY 5 Kandy to Hatton

Travel by train across the highlands, enjoying fine tea and views of lush green plantations wrapping around hills in the countryside. Enjoy an afternoon at leisure. Overnight at Hatton Bungalows by Jetwing. (B)

### DAY 6 Hatton to Galle

Discover a local tea estate and factory. Learn about the tea-growing history and processes, and sample some local varieties. Travel to the south coast and historic Galle Fort. Stay two nights at The Fort Printers. (B)

### DAY 7 Galle

Spend the day exploring the ancient seaside fortress. Take a guided walk along the cobbled streets lined with historic landmarks and colonial architecture that has been perfectly preserved throughout the centuries. Settle by the shore as the sun goes down to take in the fabulous colours of a famous south coast sunset. (B)

### DAY 8 Galle to Colombo

After breakfast, begin your 2½ hour departure transfer to Colombo airport. (B)

## INCLUDES:

- 7 nights 3 to 5 star hotel accommodation
- Train journey from Kandy to Hatton (subject to availability)
- Transport in air-conditioned vehicles
- Entrance fees
- Private touring
- Local English-speaking guide
- Return airport transfers to accommodation
- Meals as indicated (B = breakfast)



Minneriya National Park

# Sri Lanka Explorer

10 DAY PRIVATE ITINERARY FROM \$2,195\* PER PERSON






Dambulla Cave Temples



Nuwara Eliya



## HIGHLIGHTS:

-  Discover the ancient remains of the capital city of Polonnaruwa. Wander through the ruins of temples and palaces and admire Buddhist art and sculptures.
-  Take in the breathtakingly beautiful views from the top of dramatic Sigiriya rock.
-  Travel through the flourishing countryside and marvel at the tea-covered hills in Hill Country.

### DAY 1 Colombo to Negombo

On arrival in Colombo, be transferred to your beachside hotel in nearby Negombo. Overnight at Camelot Beach Hotel.

### DAY 2 Negombo to Sigiriya

Journey north to Sigiriya via Dambulla and visit the hilltop temples with their colourful collection of Buddhist art. Enjoy your first views of Sigiriya from your nearby hotel. Stay three nights at Hotel Sigiriya. **(B)**

### DAY 3 Sigiriya

Explore the iconic Sigiriya rock. Climb to the top of the formation which features Buddhist art, sculptures and the remains of ancient ruins on the rock's crown. **(B)**

### DAY 4 Sigiriya – Polonnaruwa

Travel to nearby Polonnaruwa to see the remains of the ancient capital and the famous reclining Buddhas. Wander through the ruins of temples, palaces, art and spiritual structures. Visit Minneriya National Park where great gatherings of Sri Lankan elephants visit during certain times of the year. **(B)**

### DAY 5 Sigiriya to Kandy

En route to Kandy, visit a spice garden and learn more about the island's famous produce.

Enjoy the entertaining Kandy Cultural Show and visit the Dalada Maligawa – Kandy's revered Temple of the Sacred Tooth Relic, home to one of the world's holiest Buddha relics. Stay two nights at Suisse Hotel. **(B)**

### DAY 6 Kandy

Discover Kandy on a full day city tour including the upper lake, gem museum and beautiful Peradeniya Botanical Gardens. **(B)**

### DAY 7 Kandy to Nuwara Eliya

Venture through beautiful tea-growing country to Nuwara Eliya. Stop en route at a tea factory and learn more about the island's most famous industry. Overnight at Araliya Green Hills Hotel. **(B)**

### DAY 8 Nuwara Eliya to Galle

Journey from the highlands to the beautiful south coast and on to the historic fort town of Galle. Stay two nights at The Fort Printers. **(B)**

### DAYS 9-10 Galle

Enjoy a guided walk through the 17th century fortress, with its charming cobbled streets and heritage buildings. On your last day, enjoy your 2½ hour departure transfer to Colombo airport. **(2B)**

## INCLUDES:

- 9 nights 3 to 4 star hotel accommodation
- Transport in air-conditioned vehicles
- Entrance fees
- Private touring
- Local English-speaking guide
- Return airport transfers to accommodation
- Meals as indicated (B = breakfast)

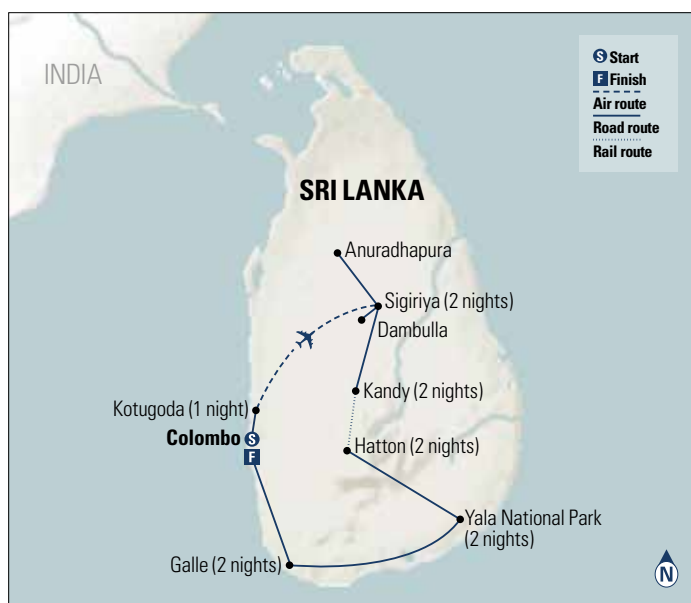


Negombo



# Luxe Lanka

12 DAY PRIVATE ITINERARY FROM \$7,769\* PER PERSON



## HIGHLIGHTS:

- Journey through the picturesque countryside on a charming locomotive, taking in the stunning scenery and rolling tea-covered hills along the way.
- Experience a thrilling safari in Yala National Park where you may discover elephants roaming in the wild.
- Take a bicycle ride through remote villages surrounding the spectacular Sigiriya ancient rock fortress.

### DAY 1 Colombo to Kotugoda

On arrival, be transferred to your hotel in Kotugoda. Overnight at The Wallawwa. **(D)**

### DAY 2 Kotugoda to Sigiriya

Fly to Sigiriya before exploring the Dambulla Cave Temple, a collection of hilltop caves filled with art, and the Dambulla Economic Centre. Travel to Anuradhapura and discover the ancient remains of the 4th century BC capital. Stay two nights at Ulagalla Resort. **(BD)**

### DAY 3 Sigiriya

Explore one of Sri Lanka's most popular landmarks – Sigiriya. The rock fortress, also known as Lion Rock, offers sweeping views from the top. Take a bicycle ride to a traditional farming village. **(BD)**

### DAY 4 Sigiriya to Kandy

Venture to the highlands, taking a walk around a spice and fruit farm before enjoying a home-cooked lunch. In Kandy, visit the famous Temple of the Sacred Tooth Relic and the Royal Botanical Gardens. Stay two nights at the Rosyth Estate House. **(BLD)**

### DAY 5 Kandy

Hand pick vegetables and herbs for your Sri Lankan cooking class. Learn about the flavours of the highlands and explore the estate. **(BLD)**

### DAY 6 Kandy to Hatton

Travel by train from Kandy to Hatton, taking in scenes of tea plantations and waterfalls. Stay two nights at Ceylon Tea Trails. **(BD)**

### DAY 7 Hatton

Enjoy the Tea Trails Experience tour and learn about the region's tea growing industry. **(BLD)**

### DAY 8 Hatton to Yala National Park

Travel to the coast via the scenic town of Ella, viewing the famous Demodara Nine Arch Bridge before climbing Little Adam's Peak. Stay two nights at Chena Huts. **(BD)**

### DAY 9 Yala National Park

Experience an exciting jeep safari through the national park and search for leopards, elephants, buffalos, crocodiles and birdlife. **(BLD)**

### DAY 10 Yala National Park to Galle

Travel along the scenic coast to Galle and enjoy a walking tour of this historic fortress. Stay two nights at Aditya Resort. **(B)**

### DAY 11 Galle

Spend the day at leisure. **(B)**

### DAY 12 Galle

After breakfast, begin your 2½ hour departure transfer to Colombo airport. **(B)**

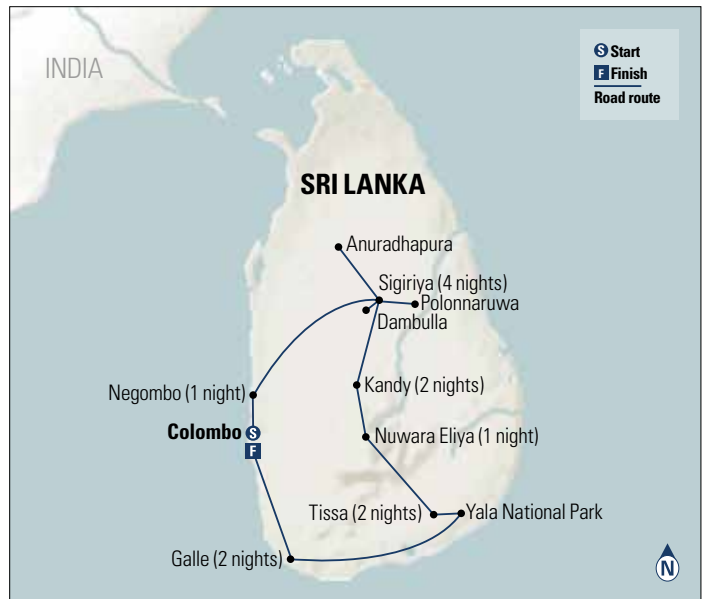
## INCLUDES:

- 11 nights 4 or 5 star hotel accommodation
- All flights as specified in the itinerary
- Train journey from Kandy to Hatton
- Transport in air-conditioned vehicles
- Entrance fees
- Private touring
- 2 half day Yala National Park jeep safaris
- Local English-speaking guide
- Return airport transfers to accommodation
- Meals as indicated (B = breakfast, L = lunch, D = dinner)



# Island Journey

13 DAY PRIVATE ITINERARY FROM \$2,709\* PER PERSON



## HIGHLIGHTS:

- 📍 Climb to the top of Mihintale, believed to be the site where Buddhism was introduced to the country, and take in the ancient ruins and spectacular views at the top.
- 📍 Traverse the wide open spaces of Yala National Park and spot leopards, elephants and sloth bears.
- 📍 Admire the perfectly preserved colonial architecture in the ancient fort city of Galle.

### DAY 1 Colombo to Negombo

On arrival, be transferred to your hotel in Negombo. Overnight at Camelot Beach Hotel.

### DAY 2 Negombo to Sigiriya

Travel through the Sri Lankan countryside to Sigiriya. Stay four nights at Hotel Sigiriya. (B)

### DAY 3 Sigiriya – Anuradhapura

Visit the sacred city of Anuradhapura and tour the ancient ruins of the 4th century BC capital. Visit the Sri Maha Bodhi, said to be the oldest documented tree in the world. Climb to Mihintale for spectacular views. (B)

### DAYS 4-5 Sigiriya – Polonnaruwa & Dambulla

View the spectacular views from the Sigiriya ancient rock fortress summit. Visit ruins and historic sculptures in the ancient city of Polonnaruwa. Explore the hilltop Dambulla Cave Temple. (2B)

### DAYS 6-7 Sigiriya to Kandy

Journey into the hills to Kandy. Attend a cultural show and visit the iconic Temple of the Sacred Tooth Relic. Visit a colourful marketplace, the lake circuit and the Royal Botanical Gardens. Stay two nights at Suisse Hotel. (2B)

### DAY 8 Kandy to Nuwara Eliya

Enjoy a scenic drive through Hill Country to Nuwara Eliya stopping at a tea plantation and factory. Overnight at Araliya Green Hills Hotel. (B)

### DAY 9 Nuwara Eliya to Tissa

Enjoy a picturesque journey with beautiful views of Ella Gap, Ravana Ella Falls, Little Adam's Peak and Bambaragala Peak on your way to your base in Tissa, close to Yala National Park. Stay two nights at Kithala Resort. (B)

### DAY 10 Tissa – Yala National Park

See elephants, leopards and other native wildlife on an exciting jeep safari through Yala National Park. (B)

### DAY 11 Tissa to Galle

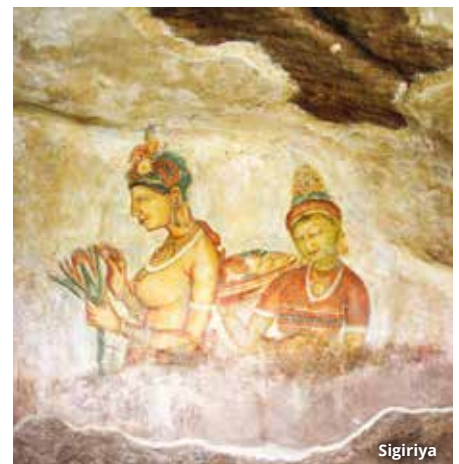
Travel along Sri Lanka's magnificent south coast to the historic fort town of Galle. Stay two nights at The Fort Printers. (B)

### DAYS 12-13 Galle

Explore the ancient seaside fortress with a guided walking tour. Stroll along cobbled streets and admire historic colonial architecture. On your last day, begin your 2½ hour departure transfer to the Colombo airport. (2B)

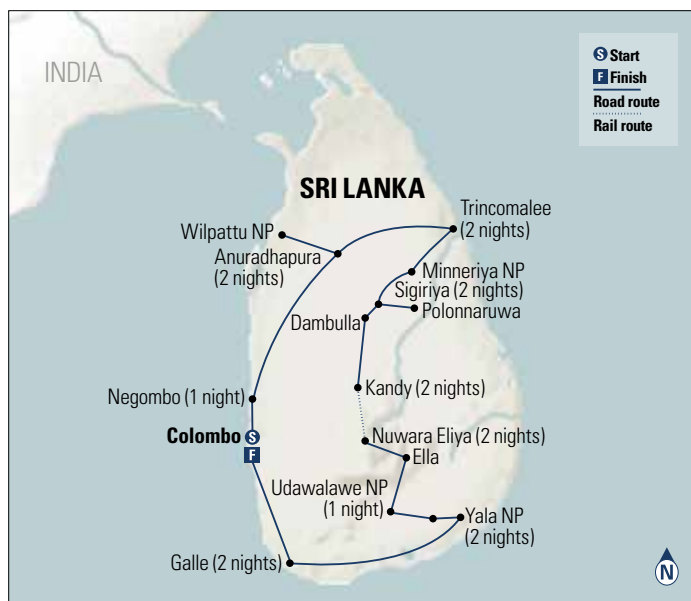
## INCLUDES:

- 12 nights 3 to 4 star hotel accommodation
- Transport in air-conditioned vehicles
- Entrance fees
- Private touring
- Local English-speaking guide
- Return airport transfers to accommodation
- Meals as indicated (B = breakfast)



# Spectacular Ceylon

17 DAY PRIVATE ITINERARY FROM \$3,869\* PER PERSON



## HIGHLIGHTS:

- Experience one of the most exciting and scenic train journeys in Sri Lanka, from Kandy to Hatton, passing stone cliffs, emerald mountains and waterfalls.
- Take in the breathtaking panoramic views from atop Sigiriya, often referred to as the eighth wonder of the world.
- See some of the world's most majestic and rare creatures on wildlife safaris in three national parks.

### DAY 1 Colombo to Negombo

On arrival, be transferred to Negombo. Overnight at Camelot Beach Hotel.

### DAY 2 Negombo to Anuradhapura

Travel to Anuradhapura and take a tour of the city's ancient ruins. See Sri Maha Bodhi, the oldest documented tree in the world. Stay the next two nights at Palm Garden Village. (B)

### DAY 3 Anuradhapura - Wilpattu NP

Take a safari through Wilpattu National Park, home to elephants, sloth bears and leopards. (B)

### DAYS 4-5 Anuradhapura to Trincomalee

Travel to Trincomalee and enjoy a half day tour of the city. Visit Fort Fredrick, Koneswaram Temple and Kanniya Hot Springs. Stay the next two nights at Trinco Blu. (2B,2D)

### DAY 6 Trincomalee to Sigiriya

Journey to Sigiriya. Explore the ancient Polonnaruwa ruins. Stay the next two nights at Hotel Sigiriya. (BD)

### DAY 7 Sigiriya

Visit Sigiriya and explore the famous fortress ruins. Ride an ox cart to Hiriwadunna lake before taking a boat ride to a nearby village. After lunch, go on a safari through Minneriya National Park. (BLD)

### DAYS 8-9 Sigiriya to Kandy

Explore the rock cave temples of Dambulla before travelling to Kandy. Enjoy a cultural show and visit the Temple of the Sacred Tooth Relic. Stay two nights at Hotel Suisse. (2B)

### DAYS 10-11 Kandy to Nuwara Eliya

Journey by scenic train to Nuwara Eliya. Visit a tea factory and take a tour of the hillside city. Stay two nights at Araliya Green Hills Hotel. (2B)

### DAY 12 Nuwara Eliya to Udawalawe NP

En route to Udawalawe National Park, visit the Nine Arch Bridge and climb Little Adam's Peak before venturing into the park on safari. Overnight at Grand Udawalawe Resort. (B)

### DAYS 13-14 Udawalawe NP to Yala NP

Travel to Yala National Park and embark on a safari to spot leopards and elephants, among other wildlife. Stay two nights at Kithala Resort. (2B)

### DAYS 15-16 Yala NP to Galle

Travel along the scenic south coast to historic Galle Fort and take a half day walking tour of the fortress. Stay two nights at The Fort Printers. (2B)

### DAY 17 Galle

After breakfast, begin your 2½ hour departure transfer to Colombo airport. (B)

## INCLUDES:

- 16 nights 3 to 4 star hotel accommodation
- Train journey from Kandy to Nuwara Eliya
- Transport in air-conditioned vehicles
- Entrance fees
- Private touring
- Local English-speaking guide
- Return airport transfers to accommodation
- Meals as indicated (B = breakfast, L = lunch, D = dinner)



# Colombo & West Coast

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Filled with colonial architecture, temples, gardens and palm trees dotting the sandy coastline, Colombo and the west coast is where your Sri Lankan adventure begins. Experience the lively and diverse capital city, a jarring mix of new and old-world charm, or relax into a tropical paradise.



## Street Shopping

Colombo offers an abundance of bustling street markets, food stalls and shopping districts. The famous Pettah Market is filled with the exotic aromas of Sri Lankan spices, handmade crafts and fresh produce.



## Gangaramaya Vihara

The mix of contemporary, eclectic architecture and cultural essence makes the Gangaramaya one of the most important Buddhist temples in the city, located on the edge of Beira Lake.



## Beach Breaks

The Sri Lankan west coast is a land of beauty and tranquillity, with sandy beaches lined with palms and old colonial architecture. This is the only place in the world you can watch local fishermen cast a line from traditional stilts.

# Colombo City Explorer

3 DAYS FROM \$425\* PER PERSON

Colombo is where culture, golden beaches and colonial history combine. For the perfect introduction, choose our Colombo City Explorer. Uncover the sights and sounds of this bustling city on a tuk-tuk tour and experience the flavours of Sri Lanka at a local market.



Old Parliament Building



Beira Lake

## DAY 1 Colombo

On arrival in Colombo, be transferred to your hotel. Take an afternoon guided walk through the city and take in the mix of old-world charm and modern architecture. Stay the next two nights at OZO Colombo.

## DAY 2 Colombo

Enjoy a fast-paced and exciting half day tour of Colombo on a tuk-tuk. The Tuk-Tuk City Safari will take you to some of the hottest seasonal attractions and sights while you cruise along bustling streets of colonial Colombo. Pass through the chaotic Pettah Market, taking in

the colourful stalls and the aromas of Sri Lankan cuisine. Afterwards, stop for a bite to eat at the best local street vendors, before experiencing more of the wonderful sights, sounds and food of Colombo. Visit the popular Gangaramaya Temple, one of the most iconic and beautiful temples in the country, Wolvendaal Dutch Church and Independence Square. Take a stroll along the ocean-side urban park, Galle Face Green, which stretches for 500 metres along the picturesque coast. (B)

## DAY 3 Colombo

After breakfast, begin your onward journey. (B)

## INCLUDES:

- 2 nights 3 ½ star hotel accommodation at OZO Colombo (Dream Room)
- Transport in air-conditioned vehicles
- Colombo City Walk half day tour
- Tuk-Tuk City Safari half day tour
- Local English-speaking guide
- One way transfer from Colombo airport to accommodation
- Meals as indicated (B = breakfast)

**UPGRADE** your hotel or extend your stay to experience everything this beautiful city has to offer. See page 22 for other hotel options and experiences.



## OZO COLOMBO



This waterfront property features contemporary rooms with excellent facilities. Wellawatta Beach is a short stroll from the hotel – the perfect spot to relax at the end of the day and watch the sun set over the ocean. The charming property is also located just 15 minutes away from the Colombo city centre and close to popular attractions. Cosy rooms are complete with Sri Lankan charm, with comfort a priority of OZO Colombo. Amazing local cuisine with zest and spice is available at the rooftop lounge, where you can also take a dip in the infinity pool.

MAP REF. 1



\* Prices are per person twin share based on low season and will vary depending on date of travel, unless otherwise stated. Pricing does not include the airfare from Australia. Please contact us for an air-inclusive quote. Refer to our booking conditions for full pricing and payment information. For more information call 1300 365 355, visit [insiderjourneys.com.au](http://insiderjourneys.com.au) or see your travel agent.

COLOMBO CITY EXPLORER – HOTEL UPGRADE OPTIONS



Deluxe Room

RAMADA COLOMBO



MAP REF. 2

Ramada Colombo is located close to the Galle Face Green and significant cultural sights including the Colombo National Museum and the Gangaramaya Temple. The hotel's 94 spacious rooms have been designed with comfort in mind, offering modern amenities combined with an ambience of tranquillity to brighten your stay. Relax in the outdoor pool and Jacuzzi or rejuvenate in the hotel's gym and sauna. Begin the day with a buffet breakfast and in the evening enjoy a refreshing drink at the bar.



Superior Room

GALLE FACE HOTEL



MAP REF. 3

Galle Face Hotel is situated in the heart of Colombo on the seafront. One of the oldest hotels in Asia, the hotel embraces its rich history and legendary traditions, utilising them to create experiences that resonate with old and new generations of travellers alike. Each of the 156 elegant rooms in this majestic hotel have been restored to reflect its rich history. Relax with a cocktail by the saltwater pool overlooking the ocean or be pampered in the day spa.



SHANGRI-LA HOTEL, COLOMBO



MAP REF. 4

In a prime location by the sea and in the heart of the business district is the Shangri-La Hotel, Colombo. Striking hotel rooms offer views of the Indian Ocean, Beira Lake or the city and are designed with refined materials including marble, silk and light woods.

Thoughtful amenities will make you feel at home. To relax and refresh, visit the day spa and choose from a sublime selection of traditional Sri Lankan and other Asian treatments and therapies.

from **\$489\*** per person for 3 Day Colombo City Explorer (Deluxe Room)

from **\$525\*** per person for 3 Day Colombo City Explorer (Superior Room)

from **\$639\*** per person for 3 Day Colombo City Explorer (Premier Ocean View Room)

COLOMBO EXPERIENCES



Tuk-Tuk City Safari  
Half Day / Private

The quickest and most fun way to see Colombo is by racing down the streets in a tuk-tuk. The Tuk-Tuk City Safari will take you to some of the hottest seasonal attractions and sights while you cruise down bustling streets of colonial Colombo. Afterwards, stop for a bite to eat from the best of the local street vendors while absorbing the friendly atmosphere that exists throughout Colombo.

from **\$79\*** per person



Colombo City Walk  
Half Day / Join-in

Discover the city of Colombo on this leisurely walking tour. Explore the city's commercial heritage and learn how the colonisation of the Portuguese, Dutch and English influenced the Sri Lankan way of life; from their accent to their business and their unique palette. Walk through a myriad of buildings that date from the 17th century to the 1990s and take in the architecture from the Dutch and British rule.

from **\$95\*** per person



Culinary Ceylon  
Half Day / Join-in

Enjoy seven local culinary hits on this foodie experience. Take a journey across the island's multi-ethnic, multicultural and diverse flavours that come together to create the foundation of modern Sri Lankan cuisine. Expect to taste dishes such as an original burgher lamprais, the island's favourite street food, and northern country-style favourites prepared using family recipes. Your host will explain the rich history behind each course, how to eat it and what type of ingredients are used.

from **\$126\*** per person

WEST COAST HOTELS



CAMELOT BEACH, NEGOMBO



MAP REF. 5

Located on the golden belt of Sri Lanka's west coast, an hour north of Colombo, Camelot Beach is the perfect spot to relax and unwind by the Indian Ocean shores. Boasting three dining options including a pool bar, guests can enjoy an intimate candlelit dinner for two on the beach or an indulgent evening at Sangreal restaurant. Rejuvenate at the Golden Hands Spa which offers a variety of refreshing blends of treatment.

Includes:

- 1 night accommodation (Coastal Deluxe Room)
- Buffet breakfast daily

from **\$89\*** 1 night per person



THE VILLAS WADDUWA, WADDUWA



MAP REF. 6

Set on the quiet shores of Wadduwa Beach, less than an hour's drive from Colombo, The Villas Wadduwa offers a seaside getaway with 32 elegant colonial-style villas. Close to the town's many attractions and with an array of dining venues with breathtaking views and excellent facilities, the resort is truly a destination of its own.

Includes:

- 1 night accommodation (Premium Villa)
- Buffet breakfast daily

from **\$105\*** 1 night per person



TAJ BENTOTA RESORT & SPA, BENTOTA



MAP REF. 7

Taj Bentota Resort & Spa is situated along one of the finest beaches on the south west coast, less than two hours from Colombo. With a beachfront location, enjoy the sand, surf and ocean breeze of this tropical retreat. Spacious rooms offer plenty of natural light and overlook the lush gardens or the Indian Ocean. Spend time in the pursuit of wellness and indulge in a treatment inspired by Sri Lanka's heritage.

Includes:

- 1 night accommodation (Deluxe Garden View/ Terrace Room)
- Buffet breakfast daily

**Bonus:** Stay 5 nights, pay for 4.

from **\$189\*** 1 night per person



ANANTARA KALUTARA RESORT, KALUTARA



MAP REF. 8

Boasting a secluded beachfront setting on the picturesque south west coast, less than two hours south of Colombo, Anantara Kalutara Resort offers an elegant holiday paradise. Spacious guest rooms feature a balcony or terrace so you can enjoy the lush nature, ocean waves or lagoon beauty. Practise yoga and meditation, swim in the tropical pools or enjoy the thrill of the watersports on offer.

Includes:

- 1 night accommodation (Premier Garden View Room)
- Buffet breakfast daily

from **\$215\*** 1 night per person



AVANI BENTOTA RESORT & SPA, BENTOTA



MAP REF. 9

Designed by prominent architect Geoffrey Bawa, this delightful hotel has a refreshing modern design combined with Dutch heritage styles. Located two hours south of Colombo, the beachside hotel is close to Lunuganga Estate and the seaside fort town of Galle. Avani Bentota Resort & Spa offers 75 rooms with ocean views, as well as a day spa, fitness centre and four dining options offering contemporary Asian cuisine, local Sri Lankan food or dine on the beach.

Includes:

- 1 night accommodation (Deluxe Room)
- Buffet breakfast daily

from **\$249\*** 1 night per person



ADITYA, RATHGAMA



MAP REF. 10

Head south out of the hustle and bustle of Colombo to your home away from home overlooking the sparkling waters of the stunning Indian ocean. Aditya's 16 rooms are spacious and airy, with the outdoor rain shower in each suite or villa a great way to cool off. Each room is uniquely decorated with exotic art and antiques and features lavish amenities, including private plunge pools, Jacuzzis and lap pools. Aditya is the perfect place to relax in peace as you indulge in an invigorating spa treatment.

Includes:

- 1 night accommodation (Shanthi Room)
- Breakfast daily

**Bonus:** Stay 4 nights, pay for 3.

from **\$295\*** 1 night per person

\* Prices are per person twin share based on low season and will vary depending on date of travel, unless otherwise stated. Pricing does not include the airfare from Australia. Please contact us for an air-inclusive quote. Refer to our booking conditions for full pricing and payment information. For more information call 1300 365 355, visit insiderjourneys.com.au or see your travel agent.

# South Coast

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The south coast includes popular beach areas surrounding the quaint fortress town of Galle such as Weligama, Tangalle and Hambantota. The area has a wide choice of accommodation styles from small boutique hotels to classic five star resorts.



## Fortress Town

Galle is a charming ancient seaside city where time seems to stand still. Amble along the stone walls that surround the fortress admiring the perfectly preserved colonial structures.



## Unique Wildlife

Sri Lanka is an island rich in incredible wildlife. The magnificent Yala National Park is a vast expanse of grasslands and forest home to leopards, majestic elephants and sloth bears.



## Superb Beaches

The beautiful beaches of Sri Lanka's south coast promise breathtaking sunsets, sandy shores and seaside villages bursting with history and culture.



# Galle City Explorer

3 DAYS FROM \$469\* PER PERSON

Discover the beautiful seaside fortress of Galle where time seems to stand still. For the perfect introduction, choose our Galle City Explorer. Uncover cobbled lanes, colonial architecture and stunning beaches in this south coast haven.



## DAY 1 Galle

On arrival in Colombo, be transferred to your Galle hotel. Spend time exploring the quaint fortress town, walking through the cobbled streets and exploring galleries, restaurants and modern cafés. Stroll along the stone walls surrounding the historic town admiring the perfectly preserved Dutch colonial architecture. Stay the next two nights at Amari Galle.

## DAY 2 Galle

Embark on a unique culinary experience at Beatrice House, a cosy 350-year-old colonial Dutch home. As you step inside, you are greeted

with the presence of comfortable old furniture, tabletops littered with antiques and quirky little knick-knacks. After introductions over tea, you are taken to the famous fish market and green market where you'll be grocery shopping for lunch. On arrival back at the house, chilled homemade refreshments will be served. After a tour of the rest of the home, you will learn how to cook authentic Galle curries from scratch. Enjoy your home-cooked meal. **(BL)**

## DAY 3 Galle

After breakfast, depart for your onward journey. **(B)**

## INCLUDES:

- 2 nights 4 star hotel accommodation at Amari Galle (Deluxe Ocean View Room)
- Transport in air-conditioned vehicles
- Homemade Culinary Experience at Beatrice House half day tour
- Local English-speaking guide
- One way transfer from Colombo airport to Galle accommodation
- Meals as indicated (B = breakfast, L = lunch)

**UPGRADE** your hotel or extend your stay to experience everything this beautiful city has to offer. See page 26 for other hotel options and experiences.



## AMARI GALLE

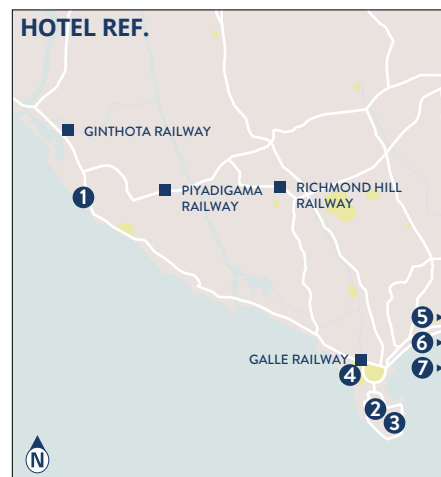


Amari Galle occupies a beautiful location on the Galle beachfront. Rooms are a sanctuary of calm and seclusion.

Inspired by Sri Lanka's colonial heritage, each room has been designed with the stunning seascape in mind. Plunge into the free-form pool and take in the glistening ocean views.

Feel the sand between your toes as you walk along the pristine beach. Watch the sun set at the rooftop bar while sipping on a fruity cocktail and taking in the panoramic views.

MAP REF. 1



GALLE CITY EXPLORER – HOTEL UPGRADE OPTIONS



Deluxe Room

DECO ON 44, GALLE



MAP REF. 2

Nestled in the historic Galle Fort, Deco on 44 offers elegant accommodation within the historic UNESCO World Heritage Site. Originally built in the 1930s by a wealthy gem merchant, Deco on 44 has been renovated and decorated keeping in mind the Art Deco theme of its original architects. Each room has a unique identity and has been restored with personal dedication to offer comfort and relaxation. Enjoy delicious cuisine and personalised service that truly is a taste of paradise at Sri Lanka's only Art Deco hotel.



Suite

THE FORT PRINTERS



MAP REF. 3

This property evokes the history and style of romantic Galle in every way. The Fort Printers is an 18th century mansion that once housed a printing company. It has been restored into an elegant private hotel with intimate and understated heritage rooms. Each room blends history and modern design, with a sense of simplicity and privacy that guests relish. The Fort Printers offers a menu that uses predominantly fresh seafood and organic local produce.



LE GRAND GALLE



MAP REF. 4

Nestled upon a majestic cliff edge overlooking the Indian Ocean lies the iconic Le Grand Galle with its ultra-modern facilities and impeccable service standards. Inspired by the tropical exquisiteness surrounding the property, the décor within the living spaces of Le Grand Galle is beauty in itself, with the panoramas adding a truly a breathtaking element. Luxuriate in the dazzling pool, soothe your senses at the lavish day spa or sweat it out in the state-of-the-art gym.

from **\$559\*** per person for 3 Day Galle City Explorer (Deluxe Room)

from **\$565\*** per person for 3 Day Galle City Explorer (Suite)

from **\$729\*** per person for 3 Day Galle City Explorer (Deluxe Room)

GALLE EXPERIENCES



Cycling Tour – The Paddy Trail  
Half Day / Private

Cycling tours in Galle are an excellent way to spend the day if you are looking for a lovely ride through the lush countryside and a nice change from the main attractions of Galle. The 12 kilometre Paddy Trail starts near Wijaya Beach and passes through local villages and paddy valleys making a leisurely and interesting 1½ hour ride. It is a great opportunity to see some of the inland areas of Sri Lanka and get a feel for the Sri Lankan way of life.

from **\$43\*** per person



Galle Fort Walking Tour  
Half Day / Join-in

Discover Galle Fort on a walking tour and learn about everything from its Dutch architecture to its local traditions. The fort is surrounded by thick-walled ramparts and encompasses straight, narrow lanes that will take you back to the 17th century. Stroll past the restaurants, cafés, modern and vintage shops, and art galleries while learning about the old vendors who traded in cinnamon, lace and ornaments. See the highlights including bastions, the Dutch-reformed church and Government House, Maritime Museum, Meera Mosque, All Saints Church and the old clock tower.

from **\$67\*** per person



Homemade Culinary Experience  
at Beatrice House  
Half Day / Private

Beatrice House is a cosy 350-year-old colonial Dutch home. Step inside and be greeted by the friendly residents, comfortable old furniture, antiques and quirky little knick-knacks. Visit the famous fish market and green market to shop for groceries for lunch. Your guide will help you pick the freshest produce. Enjoy some chilled homemade refreshments before donning your apron to start cooking. From prep work to mixing, stirring and frying, learn how to make authentic Galle curries. Finish off by enjoying your home-cooked meal.

from **\$88\*** per person

## SOUTH COAST HOTELS



## MANDARA RESORT, WELIGAMA



MAP REF. 5

Set along a quiet stretch of beach 45 minutes from Galle, Mandara Resort offers the perfect combination of modern comfort and classic elegance with all accommodation options tastefully decorated. Indulge in delectable cuisine and a wealth of facilities, including a sea-facing pool, in an ambience of intimate charm. Revel in the serenity of the tropics and the ample comforts of this private getaway as you experience your very own piece of paradise.

## Includes:

- 2 nights accommodation (Standard Room)
- Light breakfast daily

from **\$249\*** 2 nights per person



## ANANTARA PEACE HAVEN TANGALLE RESORT, TANGALLE



MAP REF. 6

Anantara Peace Haven Tangalle Resort sits on a rocky outcrop near the old fort town of Tangalle, a two hour drive from Galle. The resort offers 152 spacious, modern rooms located on a golden-hued beach fringed by coconut palms close to historical, natural and cultural highlights. Choose to stay among the lush gardens or overlooking the Indian Ocean. Dine cliffside, embark on surf adventures, or retreat to the sanctuary of Anantara Spa.

## Includes:

- 1 night accommodation (Premier Ocean View Room)
- Buffet breakfast daily

from **\$285\*** 1 night per person



## SHANGRI-LA'S HAMBANTOTA GOLF RESORT &amp; SPA, HAMBANTOTA



MAP REF. 7

Shangri-La's Hambantota Golf Resort & Spa is located 125 kilometres east of Galle and is close to some of the most fascinating nature and wildlife sanctuaries. All 300 elegant rooms offer magnificent views of the golf lawns, lagoon, tropical gardens or the ocean. Enjoy resort-style living with tastefully appointed furnishings that reflect the beauty of the surrounding nature and culture.

## Includes:

- 1 night accommodation (Premier Ocean Room)
- Light breakfast daily

**Bonus:** Stay 4 nights, pay for 3.

from **\$289\*** 1 night per person

## SOUTH COAST EXPERIENCES

Highlights of Tangalle  
Half Day / Private

Start your tour of Tangalle with a visit to the Mulikirigala Temple, which consists of seven cave temples situated in five terraced areas of different altitudes. The Bo tree at the Upper Terrace is considered to be a shoot from one of the 32 saplings of Anuradhapura's Sri Maha Bodhi, the oldest living tree on the planet. Stunning views of the paddy fields, villages and surrounding jungles make it a beautiful stop. Travel down to the coast to see the Hummanaya blowhole, the second largest blowhole in the world. End your tour of Tangalle at a local fruit and vegetable market.

from **\$47\*** per person

Mirissa Whale Watching  
Half Day / Join-in

Between October and April, sperm and blue whales pass through the beautiful Sri Lankan waters and the Mirissa area is one of the best places to see them.

Cruise through the open waters accompanied by a naturalist who will be on the lookout for these gentle marine giants, and will be able to tell you all about the mammals. Keep an eye out for other wildlife too, including spinner and bottlenose dolphins, sea turtles and flying fish.

from **\$137\*** per person

Yala National Park Safari  
Full Day / Private

Embark on an exciting safari through the Yala National Park in search of the lords of the jungle, the leopards. Yala has the highest leopard density in the world, so keep your eyes peeled. Along the way catch a glimpse of the plethora of animals that call the park home, including sloth bears, jungle cats, mongoose, wild boar, sambar deer, spotted deer, buffalo and Asian elephants. You can also spot a number of crocodiles near rivers and pools, as well as turtle species near the coastal areas. The birdlife here is also impressive with over 130 species being spotted.

from **\$180\*** per person

# Kandy & Hill Country

The rugged landscapes of Sri Lanka's countryside will take your breath away. From rolling hillsides covered in flourishing tea plantations to some of the greatest archaeological and natural wonders in the world, you won't be short of remarkable scenic and cultural sights.



## Tea-covered Hills

See how the aromatic Ceylon tea is grown. Venture into the central highlands to explore picturesque villages set amongst incredible scenery with lush green tea plantations as far as the eye can see.



## Temple of the Tooth

Kandy is home to the Temple of the Sacred Tooth Relic, a place of great historic, cultural and spiritual significance. Sri Lanka's most important Buddhist relic – a tooth of the Buddha – is enshrined within the golden temple.



KANDY & HILL COUNTRY HOTELS



**OZO KANDY SRI LANKA, KANDY** MAP REF. ①

Nestled between the mist-covered hills and the tropical tea plantations is the OZO Kandy Sri Lanka. Occupying a great location close to the renowned Sri Dalada Maligawa (Temple of the Sacred Tooth Relic), the UNESCO city of Kandy is a short distance away. Cosy guest rooms offer a modern, clean and crisp design creating the perfect place to retire to after a day of exploration. End your day at the rooftop lounge with a drink and a snack accompanied by the refreshing mountain breeze.

**Includes:**

- 1 night accommodation (Sleep Room)
- Buffet breakfast daily

from **\$89\*** 1 night per person



**HERITANCE TEA FACTORY, NUWARA ELIYA** MAP REF. ②

Perched high in the Sri Lankan countryside surrounded by tea-covered hills, Heritage Tea Factory is a unique accommodation experience. The converted tea factory is a proud presentation of elegance and charm with colonial interiors offering views of the rolling hills. Enjoy the captivating setting as you tuck into high tea on the terrace or a delicious tea-themed menu in the restaurant. Be pampered at Misty Mountain Spa with a complete range of rejuvenating services.

**Includes:**

- 1 night accommodation (Superior Room)
- Breakfast daily

from **\$295\*** 1 night per person



**CEYLON TEA TRAILS, HATTON** MAP REF. ③

Set among rolling green tea plantations, Ceylon Tea Trails is the world's first tea bungalow resort. Comprising of five restored colonial era tea planter residences, the period furnishings, gracious butler service and gourmet cuisine create an ambience that has made the resort the gold standard for luxury bungalows in Sri Lanka. Situated at an altitude of 1,250 metres, the resort offers breathtaking panoramas of mountains and lush tea fields.

**Includes:**

- 1 night accommodation (Luxury Room)
- Breakfast daily

from **\$675\*** 1 night per person

KANDY & HILL COUNTRY EXPERIENCES



**Botanical Gardens – Curated Tour Half Day / Private**

Enjoy a curated private tour of the Royal Botanical Gardens in Kandy with a botanist. The gardens were originally established as pleasure gardens for Sinhalese Royalty before being turned into a botanical garden by the British in 1843. The 147 acres of gardens include more than 4,000 species of plants including orchids, spices, medicinal plants and palm trees. The orchid collection of more than 300 varieties is one of the main highlights, as well as the century-old giant Javan fig tree and beautiful cannonball trees.

from **\$74\*** per person



**Kandy Cultural Show & Temple of the Sacred Tooth Relic Half Day / Private**

Experience the vibrant Kandy Cultural Show. Watch traditional dancers perform to the rhythm of drums and marvel at the fire walking show where artists walk barefoot through a fire pit covered with red hot charcoal.

Visit famous Sri Dalada Maligawa, also known as the Temple of the Sacred Tooth Relic. Built within the royal palace complex, it houses the only surviving relic of Buddha.

from **\$86\*** per person



**Sri Lankan Cooking Experience at Thotupola Residence Half Day / Private**

Learn about the culinary flavours of Sri Lanka at Thotupola Residence, a boutique homestay in Kandy overlooking the Mahaweli River and surrounded by lush natural landscapes. In your cooking class, you will learn how to combine different spices to create enhancing aromas and rich flavours. Cook up a storm and create a wonderful array of tasty Sri Lankan rice, curries, sambals and salads using clay pots and handmade coconut utensils. Enjoy your home-cooked meal for lunch.

from **\$105\*** per person

\* Prices are per person twin share for hotels and per person for experiences, based on low season and will vary depending on date of travel, unless otherwise stated. Pricing does not include the airfare from Australia. Please contact us for an air-inclusive quote. Refer to our booking conditions for full pricing and payment information. For more information call 1300 365 355, visit insiderjournays.com.au or see your travel agent.

# Cultural Triangle

The Cultural Triangle spans the mountainous countryside of Sri Lanka. Its points are marked by the island's three historic capitals – Kandy, Anuradhapura and Polonnaruwa. This area is a treasure trove of ancient monuments, stunning natural landmarks and wildlife reserves.



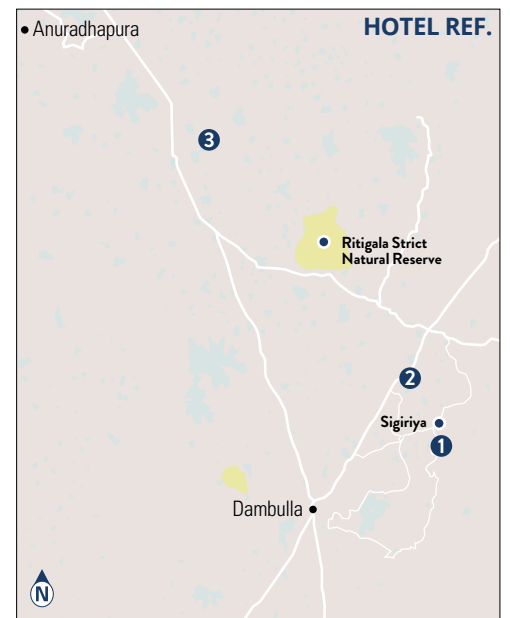
## Cultural Marvels

At the heart of the Cultural Triangle lies the ruins of ancient cities dotted with temples, monasteries and giant dagobas rivalled in size only by the pyramids. Discover sacred trees, spiritual caves and Buddhist sculptures.



## Wildlife Safaris

Catch a glimpse of the wilder side of Sri Lanka. A large population of the country's iconic elephants call the Minneriya and Kaudulla national parks home – see these majestic creatures up close on a wildlife safari.



CULTURAL TRIANGLE HOTELS



**HOTEL SIGIRIYA, SIGIRIYA**



MAP REF. 1

Located under the shadow of Sigiriya, within the UNESCO World Heritage Site, the Sigiriya Nature Reserve and in the heart of the Cultural Triangle, Hotel Sigiriya is the perfect vantage point for travellers. The rustic feel of the hotel is brought to life by the resident naturalist who will walk you through the bird trails or take you on a safari. Gaze up at the dramatic rock from the perfectly positioned pool surrounded by lush gardens, enjoy a spa treatment, or savour local flavours at the open-air restaurant.

**Includes:**

- 1 night accommodation (Superior Room)
- Buffet breakfast daily

from **\$95\*** 1 night per person



**ALIYA RESORT & SPA, SIGIRIYA**



MAP REF. 2

Set in the backdrop of Sigiriya rock, Aliya Resort & Spa sits nestled among the lush greenery of the rolling fields and old indigenous trees. Designed with the minimalist concept in mind, each room is open and spacious with the necessary amenities. Explore the surrounding area; cycle to a nearby Sigiriya village, climb Sigiriya rock, visit the nearby sacred Pidurangala Rock Temple or simply laze around the pool.

**Includes:**

- 1 night accommodation (Deluxe Room)
- Breakfast daily

from **\$99\*** 1 night per person



Pool Villa

**ULAGALLA RESORT, ANURADHAPURA**



MAP REF. 3

Ulagalla Resort is a truly unique boutique hotel experience in the ancient city of Anuradhapura. The resort features a 150-year-old mansion at its centre, with 20 private pool villas spread across 58 acres of lush greenery. With its own solar farm generating half of its energy requirements, Ulagalla is eco-friendly yet luxuriously modern. Enjoy the ambience of ancient kingdoms or nature-based adventures while immersed in ecologically sustainable beauty.

**Includes:**

- 1 night accommodation (Pool Villa)
- Breakfast daily

**Bonus:** Stay 3 nights, pay for 2.

from **\$315\*** 1 night per person

CULTURAL TRIANGLE EXPERIENCES



**Hiriwadunna Village Experience**  
Half Day / Private

Explore the rural village of Hiriwadunna. Start with a leisurely ride on a bullock cart along a dirt track, passing through rice paddies on your way to the picturesque Hiriwadunna lake. The adventure continues with a scenic boat ride on the lake with a large variety of birdlife, views of the surrounding forest and vegetable plots of local farmers. Upon arrival at the village you will be greeted by a local family who will show you around their home and their village. Enjoy a local lunch prepared using traditional methods of cooking.

from **\$49\*** per person



**Minneriya Safari**  
Half Day / Private

Experience an abundance of spectacular Sri Lankan wildlife on a jeep safari through the Minneriya National Park. The park, together with its neighbouring parks Kaudulla and Hurulu Eco Park, are the best places to catch a glimpse of wild elephants. You may also see sambhur, spotted deer, sloth bear, toque monkey and purple-faced leaf monkey. More than 160 species of bird have been recorded in the park, including endemics such as the Sri Lanka jungle fowl, hanging parrot, brown-capped babbler, crimson-fronted barbet and black-crested bulbul.

from **\$106\*** per person



**Sigiriya Rock**  
Full Day / Private

Rising dramatically from the forest to 370 metres above sea level is Sigiriya, also known as Lion Rock. At its summit lies the ruins of a palace dating back to the 5th century.

Climb the 1,200 steps to the top passing terraces, the paintings of the Sigiriya maidens and the mirror wall with its ancient and barely decipherable graffiti. Pass through the Lion's Paw for the final climb to the summit. Upon reaching the top take in the spectacular views.

from **\$182\*** per person

\* Prices are per person twin share for hotels and per person for experiences, based on low season and will vary depending on date of travel, unless otherwise stated. Pricing does not include the airfare from Australia. Please contact us for an air-inclusive quote. Refer to our booking conditions for full pricing and payment information. For more information call 1300 365 355, visit insiderjournays.com.au or see your travel agent.

# Stopovers

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Break up your journey or see more of Asia's most dynamic cities with a stopover in Singapore, Bangkok or Kuala Lumpur. Whether you need one night at an airport hotel for flight connections or two nights in the city complete with airport transfers and sightseeing, we have an incredible range of accommodation and touring options available. We've included some suggestions on the following page or ask your travel agent to tailor-make a stopover that best suits your needs.







Singapore

## Singapore

From diverse cultures and culinary delights to excellent shopping and modern architecture, Singapore is one of Asia's most dynamic cities. Stay overnight before continuing to your destination or extend your stay and explore the stunning Gardens by the Bay.

### Singapore Stopover

Stay in Singapore for the night at Village Hotel Changi, a 15 minute drive from Changi Airport.

#### INCLUDES

- 1 night 4 star accommodation at Village Hotel Changi in a Superior Room
- Late check-out until 3pm
- Return shared airport transfers

1 night from **\$89** per person\*  
Valid Fri to Sun, 1 Apr – 11 Sep, 23 Sep 19 – 31 Mar 20.

### Singapore City Explorer

Stay a little longer in Singapore on the way to your destination.

#### INCLUDES

- 2 nights 4 star accommodation at Rendezvous Hotel Singapore in a Superior Room
- Gardens by the Bay Bundle Package
- Late check-out until 6pm
- Return shared airport transfers
- **BONUS** Free night offer: Stay 3 nights, pay for 2, valid 1 Jul – 11 Sep, 23 – 30 Sep, 1 – 23 Dec 19, 2 Jan – 10 Feb, 17 – 29 Feb 20.

2 nights from **\$409** per person\*  
Valid Fri to Sun, 1 Apr – 11 Sep, 23 Sep 19 – 31 Mar 20.



Grand Palace, Bangkok

## Bangkok

Uncover the thriving energy of Bangkok, an intriguing mix of history, world-class nightlife, outstanding shopping and renowned cuisine. Break up your journey and stretch your legs with a stopover in Bangkok – stay for a night or for two nights to experience the city.

### Bangkok Stopover

Novotel Suvarnabhumi Airport Hotel is located next to the international airport.

#### INCLUDES

- 1 night 4 star accommodation at Novotel Suvarnabhumi Airport Hotel in a Superior Room
- Breakfast daily

1 night from **\$155** per person\*  
Valid 1 Apr 19 – 30 Mar 20.

### Bangkok City Explorer

Extend your stay and experience Bangkok's highlights. Discover the city and its temples.

#### INCLUDES

- 2 nights 4½ star accommodation at Pathumwan Princess Hotel in a Superior Room
- Breakfast daily
- City & Temples half day tour
- Return shared airport transfers
- **BONUS** Free night offer: Stay 3 nights, pay for 2, valid 1 Apr – 31 Oct 19.

2 nights from **\$279** per person\*  
Valid 1 Apr – 31 Oct 19.



Kuala Lumpur

## Kuala Lumpur

Experience one of the most dynamic destinations in Asia. With a skyline dominated by towering skyscrapers and streets bursting with culture and history, Kuala Lumpur is a bustling hive of activity and a hot spot for shopping, cuisine and architecture.

### Kuala Lumpur Stopover

Berjaya Times Square Hotel is located in the heart of the thriving and exciting city, a 45 minute drive from the international airport.

#### INCLUDES

- 1 night 4 star accommodation at Berjaya Times Square Hotel Kuala Lumpur in a Superior Room
- Breakfast daily
- Return shared airport transfers
- **EARLY BIRD BONUS** Book 30 days prior to arrival and receive 20% off regular room prices, valid 1 Apr 19 – 31 Mar 20.

1 night from **\$145** per person\*  
Valid 1 Apr – 4 Jun, 1 Sep – 19 Dec 19, 3 Jan – 31 Mar 20.

### Kuala Lumpur City Explorer

Enjoy a little more of Malaysia on your way to your destination. Discover gardens and temples.

#### INCLUDES

- 2 nights 4½ star accommodation at PARKROYAL Kuala Lumpur in a Superior Room
- Breakfast daily
- Half day Kuala Lumpur City Tour
- Return shared airport transfers

2 nights from **\$259** per person\*  
Valid 1 Apr 19 – 31 Mar 20.

## Booking Conditions

Please read these conditions carefully as they set out the basis upon which we accept all bookings. We reserve the right to amend our booking conditions from time to time. Please check with your travel consultant for our up to date booking conditions, which are also available on [insiderjourneys.com.au](http://insiderjourneys.com.au) before making a booking.

**Brochure validity:** This brochure was printed on 11 February 2019 and is valid until 31 December 2019 and should be used only as a guide in relation to other dates. Exchange rates used when pricing this brochure are as at 13 December 2018. Please note that the content in this brochure is based on information supplied by Third Party Travel Providers and is subject to alteration with or without notice. Please check with your travel consultant about up to date prices, availability and information before making a booking.

## Responsibility

1. Insider Journeys acts as an agent for the Suppliers (transport, tour, event or accommodation providers) who provide the various goods and/or services (Products). All bookings are subject to the terms and conditions and limitations of liability imposed by each Supplier. It is therefore important for you to obtain and read the applicable Supplier's terms and conditions as they may limit or exclude their liability to you.

In producing this brochure, we have used information provided by Suppliers. Irrespective of any measures taken by us to ensure the information contained in this brochure is accurate at the time of printing, Insider Journeys disclaims and will be exempt from liability in respect of anything misleading, false, incomplete or inaccurate and any errors, inaccurate description and all associated disappointment, loss, expense, damage, inconvenience, delay, death, shock, illness or injury, however caused.

Insider Journeys does not control the manner in which Products featured within this brochure are provided. Insider Journeys disclaims and will be exempt from liability for anything to do with the supply of such Products. This includes liability (whether as a matter of contract, tort, statute, restitution, or otherwise) for any direct, indirect or consequential loss, liability, claim, cost, expense, proceeding, demand, penalty, disappointment, death, injury, illness, shock, inconvenience or delay. This limitation of liability also applies irrespective of the cause, including negligence of us or a Supplier, withdrawal, cancellation or failure to provide a Product, delay, any variation in the Product, the provision of substitute Products or a change in the Supplier. Without limitation, Insider Journeys will not be responsible if the Product is not available due to inclement weather conditions or other acts of God, civil disturbances, fire, floods, acts of Government or any other authorities, accident to or failure of machinery or equipment or industrial action.

## Prices for Travel Products

2. All pricing is reflected in Australian Dollars unless otherwise specifically denoted and is valid at time of publication but is subject to change. 'From' prices represent land only and low season twin share prices (unless otherwise clearly stated). Unless otherwise stated, prices include all government levies and airport taxes as at the date of publication. Dates, itineraries and prices are indicative only. Private Travel and Asia River Cruising prices are valid for travel during low season and will vary depending on date of travel. We will use our reasonable efforts to notify you of changes in prices. The Third Party Travel Provider may be required to impose surcharges depending on currency fluctuations, surcharges or other variables outside of its control. You acknowledge and agree that you shall be responsible for the prompt payment of all surcharges and price increases. A fee will apply for payments made by debit and credit cards. Please check this fee with us or your travel consultant when booking.

## Minimum Booking Requirement & Service Fees

3. The following minimum booking requirement and service fees will apply to a booking:

- A service fee of A\$20 per booking will be charged for train and internal Asia sectors booked without other land arrangements (includes Japan);
- Ticket delivery fees may be charged if a flight or train is the first service in a booking.

## Deposit & full payment

4. A non-refundable deposit of A\$200 per person and passenger names as per passport are required 5 days after issuance of an invoice. Additional deposits may be required depending on the policies of the Third Party Travel Provider. Any additional deposits will be advised at the time of booking or on the invoice. Full payment is due and payable to us 65 days prior to the scheduled date of departure from Australia and will be notified to you in your confirmation of booking.
5. We are not responsible for any changes made by a Third Party Travel Provider to the balance due date and prices are not guaranteed until payment has been made in full and documents have been processed and issued to you. Failure to pay a deposit within 5 days from the date of confirmation or in full by the due date may result in the automatic cancellation of your booking without refund of monies paid, unless you have been unable to complete the booking and pay the balance by the due date, due to our fault.
6. Bookings made within 35 days of scheduled departure require full payment on request.
7. Payment for domestic flights and regional flights in Asia must be received within 3 days of booking to avoid automatic cancellation. All bookings are subject to availability at time of booking.
8. Groups – a non-refundable deposit of A\$500 is due within 5 days of confirmation. Final payment is due by 65 days prior to departure.

## Cancellation by the traveller

9. All cancellations must be received in writing. No refunds will be made for unused services. Cancellations will be subject to the following cancellation fees applied per person, per confirmed booking:
  - for cancellations made more than 65 days before the scheduled date for departure from Australia – no refund of deposit;
  - for cancellations made between 10-65 days before the scheduled date for departure from Australia – a cancellation fee of 25%;
  - for cancellations made within 10 days of the scheduled date of travel arrangements – a cancellation fee of 100% applies.Additional cancellation charges may apply according to the terms and conditions of the Third Party Travel Provider.
10. We will not charge a cancellation fee if:
  - you cancel your booking due to a breach by us of any of our obligations to you or due to our fault; or
  - the Third Party Travel Provider cancels your booking for no fault on your part.
11. Notwithstanding clause 9, cancellation of air, cruising, rail and other Third Party Travel Provider arrangements may be subject to fees in accordance with the terms you agree with the Third Party Travel Provider, which are separate to our cancellation fees. Refunds will not be given for unused or cancelled services after your arrangements have commenced.

## Amendments by the traveller

12. Once itineraries are confirmed with a deposit on file, one amendment free of charge is permitted provided the amendment is made 65 days prior to departure. All amendments within 65 days prior to departure are subject to a A\$50 per booking amendment fee plus any additional fees charged by the Third Party Travel Provider.

## Cancellation & amendments by Third Party Travel Provider

13. If the Third Party Travel Provider changes any part of your booking for reasons beyond its control, for example, if a Third Party Travel Provider changes its schedules, overbooks, or if there are any changes in applicable surcharges, fees or taxes, we will use our reasonable endeavours to notify you. If any such changes result in your Travel Product costing more or otherwise being materially different, then you may cancel the Travel Product and we will refund any monies already paid less any fees charged by us under these terms and conditions and by the Third Party Travel Providers under the terms and conditions you agreed with them. Please check with your consultant before cancelling or amending a Travel Product in these circumstances as some Third Party Travel Providers may charge cancellation fees up to 100% of the Travel Product's price as per their terms and conditions.

## Travel documents

14. Travel documents will be issued after final payment has been received. Travel documents may include special conditions including restrictions such as baggage size and weight limits. Travel documents are not transferable. All airline tickets must be issued in the name of the passport holder and some carriers will deny carriage if the name varies and the booking may be cancelled. We have no responsibility for any loss or damage arising from the incorrect entry of a passenger's name or as a result of the Third Party Travel Provider's policies. It is your responsibility to collect all travel documents prior to travel.

## Airfares – cancellations & amendments

15. Prices displayed in this brochure or provided by us, do not include airfares from or to your departing destination, unless specified. All flights bookings are subject to the carrier's conditions of carriage. Cancellation and refund policies associated with airfares vary according to airfare terms and conditions and the relevant airline. It is your responsibility to understand the terms and conditions that relate to your airfare and contact the relevant airline if you require further information. It is your responsibility to contact the airline prior to departure to ensure there is no change to the scheduled departure time. Please ensure all flight details are correct prior to ticketing as we cannot assume responsibility for incorrectly issued flights. We do not offer advice on Frequent Flyer eligibility on flights.

## Other cancellation & amendments

16. A Third Party Travel Provider may cancel, reschedule or amend any itinerary in accordance with operating requirements or circumstances beyond its control. This includes alterations to cruise itineraries and schedules including change of embarkation and disembarkation points. We are not responsible for any other travel arrangement affected due to the Third Party Travel Provider's cancellations or amendments. Amendments beyond the Third Party Travel Provider's control may involve a surcharge for the additional or amended services.

## Accommodation ratings

17. The ratings featured in this brochure will provide a general indication of the standard of accommodation and may alter throughout the year due to a change of circumstance. These are our views and are not related to any other rating system. We recommend checking with your travel consultant to find the accommodation that best suits your needs and budget.

## Publicity

18. You agree that we may use images of you taken during the trip and any comments made in writing by you regarding the trip, without recourse to you and without compensation to you, for publicity and promotion purposes only through whatever medium we choose.

## Errors & omissions

19. We reserve the right to correct any errors in rates or content quoted or calculated for any package, with immediate effect. We will use our reasonable endeavours to notify you of such corrections.

## Privacy

20. You acknowledge and agree that we may disclose some or all of your personal information as outlined in our Privacy Policy. The terms of our Privacy Policy are incorporated into these terms. A copy of our Privacy Policy is available on [www.insiderjourneys.com.au](http://www.insiderjourneys.com.au).

## Jurisdiction & Law

21. This brochure and all matters arising out of or in connection with it and all terms are governed by the laws applicable in the State of New South Wales. By acquiring the Booking and Advisory Services from us, you consent and submit to the exclusive jurisdiction of the Courts of New South Wales.

## Definitions

"We" and "us" means Helloworld Travel Services (Australia) Pty Limited (ABN 84 003 237 296), trading as Insider Journeys.

"You" means any person who acquires the Travel Product and Booking & Advisory Services directly from us or indirectly through an independent travel agent and includes any person who acquires a Travel Product (whether or not the Booking & Advisory Services were acquired by another person).

**“Booking & Advisory Services”** means services provided by us to you in assisting you to acquire a Travel Product from a Third Party Travel Provider and includes advisory and consulting services, and providing a facility to enter into transactions with us and Third Party Travel Providers (whose details and Travel Products appear in this Brochure).

**“Third Party Travel Provider”** and **“Suppliers”** means the company or person who provides you with the Travel Product on terms and conditions agreed with you.

**“Travel Product”** means the service or product provided by a Third Party Travel Provider, for example, an airline or a hotel.

#### **ANNEXURE TRAVEL TIPS FOR TRAVEL PRODUCTS**

These tips are not legally binding terms and conditions. You should obtain and read the Third Party Travel Provider’s terms and conditions which are legally binding on you.

#### **Travel Insurance**

We strongly recommend you take out appropriate travel insurance to cover your travel arrangements.

#### **Passports, Visas & Health Requirements**

Visas, including transit visas, are the passenger’s own responsibility. For more information please log on to: [www.dfat.gov.au](http://www.dfat.gov.au) or [www.smartraveller.gov.au](http://www.smartraveller.gov.au). Please check with the respective Embassy or Consulate of each country that you are travelling to, as many destinations require visas for both Australians and non-Australian passport holders. For more information, log on to [www.visalink.com.au](http://www.visalink.com.au). You need to ensure that you have at least 6 months validity on your passport from the date of your departure return. It is your responsibility to ensure that you are aware of any health requirements

for your travel destinations. Vaccinations are strongly recommended for certain destinations. You need to contact your local doctor who will advise you of these requirements. Please note that vaccinations may be recommended some period in advance of travelling.

#### **Ticketing**

For international and domestic departure, e-tickets will be issued upon payment and completion of the booking process. In some instances, an e-ticket on the flights or fares selected may not be able to be issued. Bookings that cannot be issued as an e-ticket will have to be changed to comply with e-ticket regulations. All other travel documentation, such as hotel, car hire, transfer and tour vouchers will be emailed to you as an e-document. Should the Third Party Travel Provider issue paper vouchers, these will be posted to you.

#### **Frequent Flyers & Special Requests**

For more information on whether your airfare is eligible for Frequent Flyer rewards, please contact the airline directly. When booking online, please ensure that you have entered your correct number in the special section featured in the booking engine. For Call Centre bookings, please advise your Frequent Flyer details and these will be added to your reservation. We do not take any responsibility should an airline not register your trip. You should retain copies of your air ticket and boarding pass. Special requests will be passed on to the Third Party Travel Provider but cannot be guaranteed.

#### **Special needs**

Travellers with a physical or mental disability that may require special assistance during their trip must advise us of their needs upon booking and declare all pre-existing medical conditions. This enables us to ensure the suitability of each booking to the individual traveller.

#### **Bedding configuration**

Requests for specific bedding types must be made at the time of booking, however, cannot be guaranteed. Note that double rooms can be fitted with either double or twin beds, and note also that single rooms are often smaller than other rooms. Triple rooms usually comprise a twin bed room with an additional sofa bed, roll-away bed or a fold-away bed for a third person.

#### **Travelling with children**

Where a child stays for free in a room sharing with two paying adults, generally the hotel will expect the child to share the parent’s bed and will not provide an extra bed. Additional charges may be levied for child meals. Where a child rate is provided in this brochure, an extra roll or fold-away bed is usually provided. Children are charged an adult rate if staying in a room without adults.

#### **Complaint Handling**

In the unlikely event that you are unsatisfied with any aspect of your Travel Product, you must immediately notify the Third Party Travel Provider of your Travel Product or travel consultant (please refer to your pre-departure guide) to ensure we are given the opportunity to address and attempt to resolve any issue that you may raise at the time they occur. If a problem cannot be resolved to your satisfaction and you wish to pursue this matter further you must write to us within 28 days upon your return to the following address:

#### **Attention Customer Service;**

**Level 7, 197 Coward Street, Mascot, NSW 2020**

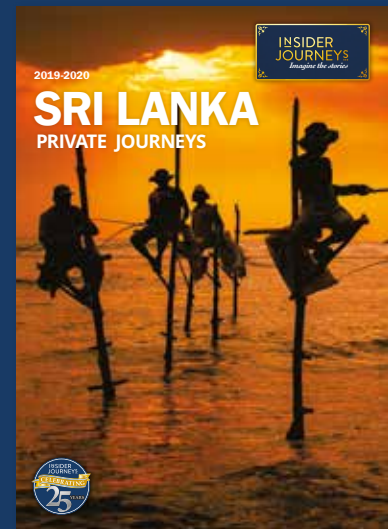
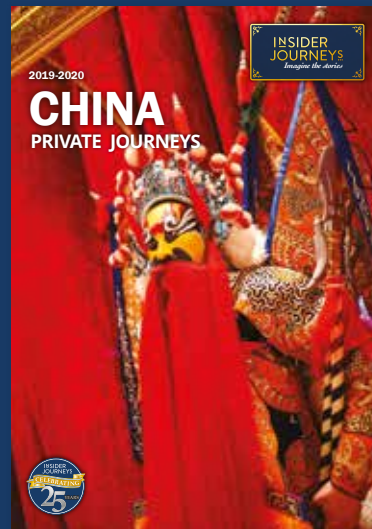
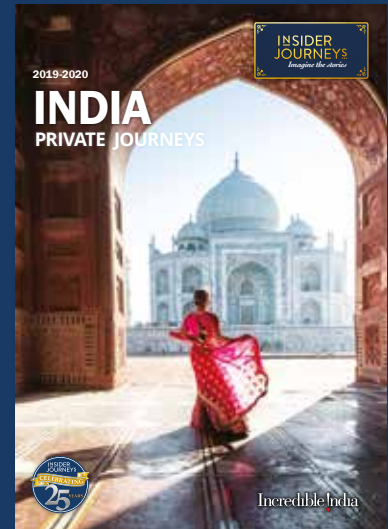
**Or: [customerservice@insiderjourneys.com.au](mailto:customerservice@insiderjourneys.com.au)**

You must provide your booking reference number and full details of your complaint to allow us the opportunity to respond.



Tangalle

# GAIN A GENUINE INSIDER'S VIEW WITH INSIDER JOURNEYS



Pick up one of our brochures from your travel agent or contact us for further information on accommodation, tours and itineraries.

To book, see your preferred Travel Agent or [insiderjourneys.com.au](http://insiderjourneys.com.au) for information

Building B, Level 7, 197 Coward Street, Mascot NSW 2020 Australia

## ENQUIRIES

### Customer Enquiries

T: 1300 365 355

E: [info@insiderjourneys.com.au](mailto:info@insiderjourneys.com.au)

W: [insiderjourneys.com.au](http://insiderjourneys.com.au)

### Travel Agent Enquiries

T: 1300 362 777

E: [agents@insiderjourneys.com.au](mailto:agents@insiderjourneys.com.au)



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